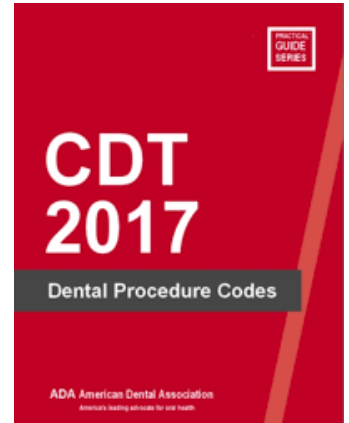# Diamond Dental Software
Our 31st Year!
What's New in Version 5.1

New CDT 2017 Dental Procedure Codes

The American Dental Association has updated the dental procedure codes that you use with the new CDT (Current Dental Terminology) for 2017. Insurance carriers have already sent letters to dentists informing them that the new codes will be required for 2017. Diamond Dental version 5.1 contains an easy to run update wizard that will update your procedure file to the new CDT 2017 standard. This update is retroactive, so if you have missed some CDT updates from the past, those updates will also be included when you run the update wizard. It is important to keep your procedure file up to date so you can take advantage of the new procedures codes that have been introduced. It is equally important to prevent claim rejection by not continuing to submit claims containing procedure codes that have been deleted from the current CDT 2017 standard.

ICD-10 Processing for Paper and eClaims

Diamond Dental now processes insurance claims that require ICD-10 entries. This feature works for both electronic claims and paper claims. Some State Medicaid Programs and some commercial insurance carriers are requiring diagnostic codes in dental claims submission, and the list will probably grow over time. ICD-10 is the *International Classification of Disease*. When ICD-10 codes are required the dentist must report an appropriate ICD diagnostic code along with the correct CDT code for the service performed.

Create PDF Documents from Any Diamond Dental Report

Now any Diamond Dental Report can be saved as a PDF document. PDF (Portable Document Format) is a universal file format that can be viewed from any computer operating system. As you know, every Diamond Dental Report screen contains a "Print" button to print the report to your printer. Now you will also see a "PDF" button. This will allow you to save the report as a PDF file to any drive, folder, or memory stick on your computer. After the report is saved it will open in Adobe Reader for your inspection. Adobe Reader is a free download from Adobe and is probably already on your computer. You will see that the PDF document will look on screen exactly like the Diamond Dental report appears on paper. The PDF document can be multi-paged and it's searchable. Adobe Reader has a search function where you can enter any string of text characters and you will be brought right to that page in your document with those characters highlighted. PDF documents are the preferred format for attaching to emails as well.

Florida Probe Integration

Diamond Dental now integrates with the famous Florida Probe program for computerized perio charting. **Receive a $200 Discount by Mentioning You Use Diamond Dental!** Florida Probe acts as your computerized assistant for the periodontal exam – only one examiner required. Use your own manual probe or Florida Probe's *Constant-Force Electronic Probe* which allows measurements to be consistent between examiners who likely probe with different amounts of force (which could mean different readings for the same patient). The probe's precision is 0.2 mm, which is superior to manual probing. Besides being more accurate, probing is also easier. Instead of having to try and read the thin bands on a regular periodontal probe and estimate pocket depth, just bring the blue sleeve of the Florida Probe Handpiece down to the gingival margin, tap the Footswitch, and your numerical data is recorded. The perio exam can be customized to record all or some of the following information: dentition, medical history, risk assessment, recession and hyperplasia, gingival attachment, pocket depth, bleeding, suppuration, furcation, plaque, mobility, MGJ, and diagnosis. Visit them at www.floridaprobe.com.

Prescription Report

The Prescription Report will list all the patients and their prescriptions like the sample report seen to the right. The report is further enhanced by several report filters that allow you to control the print-out. The Prescription Report filters include the following: *Prescription Date Range*; *Limit by One or More Specific Drugs*; *Limit by One or More Prescribing Doctors*; *Narcotic Prescriptions Only*. Several Ascending and Descending Sorting Options also are available.

Prescription Report
4/2/2016

Alphabetic Range From J To J

Patient Name	Acc#	Rx Date	Rx Drug Name	Disp	Sig (let it be labeled)	Refill	DDS	Narc
Jackowski, Tony	1280	1/19/2005	Amoxicillin 250 mg	30 tabs	2 stat 1 qid until gone	No	WT	N
Jackowski, Tony	1280	1/27/2005	Vicodin	10 tabs	1 Q 6-8 H prn pain	No	WT	Y
Jaffer, Philip	1076	4/6/2004	Amoxicillin 250 mg	10 TABS	2 stat 1 qid until gone	No	WT	N
Jestes, Leslie J	3189	8/26/2005	Amoxicillin 500 mg	8	Take 1 tablet 3 times a day until gon	1	WT	N
Johnson, Patricia A	4506	10/4/2006	Vicodin	6 tabs	1 Q 6-8 H prn pain	1	WT	Y
Jones, Candace D	6328	9/20/2007	Peridex/Perioguard-	1	Use as directed.	4	WT	N
Jones, Madelaine	1369	12/27/2007	Vicodin	8	1 Q 6-8 H prn pain	1	WT	Y
Jordon, Nicole	2191	5/26/2005	Amoxicillin 250 mg	30	2 stat 1 qid until gone	1	WT	N
Jordon, Nicole	2191	5/26/2005	Vicodin	8	1 Q 6-8 H prn pain	No	WT	Y
Total Patients:	9							

Email Report

The *Patient Report* has a new option called "Email Filter". With this you can limit the report to only those patients who have an email address entered, or you can limit the report to only those patients who do not have an email address entered. The *Patient Report* now also displays the patient's email address.

Hygienist Column Added to Posting Screen

In previous versions the Posting screen which, displays the posted procedures, only showed the doctor who performed the procedure. However, there was no indication if it was a hygienist who performed the procedure. You actually had to click on the procedure to bring up the Charge Entry screen to see if a hygienist did the procedure. We have now added a Hygiene column to the Posting screen to allow you to quickly check if a hygienist performed the procedure and specifically which hygienist.

Future Appointment Check before Deleting or Archiving a Patient

In previous versions of Diamond Dental, when you deleted or archived an account, there was no crosscheck to see if patients in that account might have a future appointment scheduled. If they did the program would leave these orphaned appointments in the Appointment Scheduler where these deleted patients will obviously be "No Shows". These appointments would be taking up valuable space in the schedule that could be filled by active paying patients. This situation has now been corrected in Version 5.1. If you try to delete a patient or an account, or if you try to archive an account where one or more members have a future appointment, you will be warned that there are future appointments scheduled. From there you will have the option of cancelling the deletion or archiving, or you can continue with the operation, but the future appointments will be deleted.

Print Recall Even if Recall is Not Set

You may have hundreds of patients who are not actually set in Diamond Dental's recall system, however; you may want to send them recall announcements anyway. Setting recall for hundreds of patients to get them into the recall system in order to generate recall for them would be very time consuming. This new feature will allow you to generate recall postcards, recall email, or any of the other recall printing options of the recall system by basing patient qualification on their Last Visit Date. Setting them on recall is Not Required! So if you want to print recall for patients who have not had a visit within the last year, or the last two years, or whatever date range you wish, this is now possible.

Compatible with Windows 10, 8.1, 8, 7, Vista, XP

The latest version of Diamond Dental will operate under ALL Microsoft Windows versions including the new Windows 10 operating system. It also operates with XP, Vista, Windows 7, 8, and 8.1. Earlier Diamond Dental versions did NOT work with all versions of Windows.

Electronic Prescriptions

Electronic prescriptions (ePrescriptions) have become popular in recent years and some states (such as New York) have passed laws requiring doctors and dentists to use electronic prescriptions exclusively. While Diamond Dental does not transmit ePrescriptions directly, it does provide tools that will greatly facilitate your use of ePrescriptions.

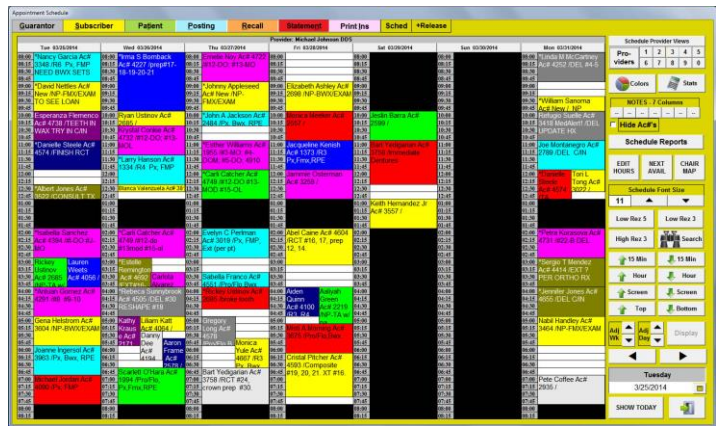# New *Full Week* Appointment Scheduler

Diamond Dental's new *Full Week* Appointment Scheduler displays an entire week in one view. That is 12 hours from top to bottom and 7 days across (or show up to 7 providers side by side). This is an 80% increase in viewing area compared to our standard scheduler. Also included is a high resolution 3 column version showing the same 12 hour view from top to bottom but with 3

wide columns from left to right. The previous three and five column low resolution appointment schedulers are still part of the program and you can easily switch between them. The new appointment schedulers require a minimum screen resolution of 1600 x 900 pixels, however 1680 x 1050 (or greater) is suggested. If you are on a network where some computers have low resolution monitors, those computers can continue to use the low resolution schedulers while the other computers use the new high resolution schedulers.

Diamond is Now Compatible with *Data Grabber*

Diamond Dental directly bridges to many digital X-ray programs but by no means all of them. However we now bridge to a program called "Data Grabber" by Apteryx. Data Grabber bridges to virtually all digital X-ray programs including the ones for which Diamond Dental has no bridge. Bridging to your X-ray software from Diamond Dental via the Data Grabber will remove the added work of opening a patient account twice; once in Diamond Dental, and then again in your X-ray software. Diamond Dental passes the patient's information to Data Grabber and Data Grabber will then launch your X-ray software and pass to it what it needs to create a record inside the X-ray software's database. As far as you are concerned, all you do is click a button inside Diamond Dental and your X-ray software opens, showing you the current patient's images. Your X-ray software seamlessly becomes part of Diamond Dental. For more information on Data Grabber contact Apteryx at 877-APTERYX or www.apteryx.com/data-grabber2.

Now Bridge to Two Digital X-ray Programs

For many years Diamond Dental has allowed its users to bridge to selected digital X-ray programs. However, this bridge was limited to only one X-ray program. This did not meet the needs of many of our users who needed to bridge to more than one X-ray software. For example, many users have a Panorex that uses one software, and a regular digital X-ray system that uses another. Users were forced to choose which one they wanted to bridge to. We have now added to ability to bridge to two digital X-ray softwares, and with the added compatibility of Data Grabber (discussed above), running your alternate X-ray software as an unlinked "stand-alone" program will be a thing of the past.

Appointment Cards from Your Label Printer

Now it's easy to hand your patients appointment cards as they leave your office. This new feature will print an appointment card (like the sample shown on the right) from a Dymo LabelWriter printer. Just keep your Dymo printer loaded with Dymo Appointment Card rolls (#30374). These are not labels but non-adhesive 2" x 3.5" card-stock cards on a continuous roll. They will conveniently fit into your patient's wallet. Since they are thermal, there is no ink to dry and will not smear. If you have the Dymo LabelWriter Twin Turbo, you can keep Address labels on one side and Appointment Cards on the other.

Walter R Thompson DDS
Green Valley Dental Clinic
15723 N. Havenhurst Blvd #212
Phone (213) 555-0987

Patient Name: Halaynne Adams
Your next appointment is scheduled for:
Friday, September 19, 2014 at 09:20 AM
If you are unable to keep this appointment, kindly call within 48 business hours to reschedule.

Excuse Slip

You can now generate professional looking Excuse Slips for your patients. The Excuse Slip can be generated from the Appointment Scheduler, in which case the appointment date and time will be entered for you. It can also be generated from the Reports menu, in which case the date and time will simply be the current date and time. The doctor's name, patient's name, date, and time can all be edited before printing if desired.

EXCUSE SLIP

Walter R Thompson DDS
15723 N. Havenhurst Blvd #212
Los Angeles, CA 90112
Phone (213) 555-0987

This is to certify that **Rory A Strawhacker** (has/had) an appointment at this office for professional attention on:

Monday, October 27, 2014 at 03:45 PM

Please excuse this absence.

_____
Walter R Thompson DDS

New Relaxed Record Locking Makes It More Convenient for Multiple Users

If you have used Diamond Dental on a network you are aware that if one user has opened an account, other users are totally locked out of that account until the first user exits. The record lock applies to all the patients in the locked account, not just the patient who is currently being accessed. Version 5.1 has relaxed this strict record locking routine. When accessing a locked account, instead of being blocked, you are now simply warned that the account is locked, but you are allowed access into the account. You can browse through all the screens of the account for viewing purposes. You can also perform some very important functions. In previous versions, if you accessed an account to write Treatment Notes on a patient, you locked all other users out of that account until you have completed the Treatment Notes and exited the account. The same was true if you integrated your digital x-ray program through Diamond Dental. While you are taking x-rays you are blocking other users from accessing any patient in that account, and x-rays can take awhile to complete. The same can be said for using the Clinical or Perio Charting programs. In Version 5.1 X-Rays, Treatment Notes, and Charting no longer block other users from accessing an account. You are free to go into the locked account and perform these functions. In addition, several other screen features are operable including the ledger and statement printing functions and patient emailing.

Full CDT Descriptions and Explanations

Diamond Dental now integrates the full procedure code descriptions along with their associated explanation narrative, directly from the CDT 2015 code book from the American Dental Association. This is the dental code "Bible" that insurance carriers use, and it is to your advantage to see the procedure code descriptions that the insurance carriers see. Procedure Code explanations can be very helpful and can be anywhere in length from a short sentence to several paragraphs. Diamond Dental will display each

explanation in its entirety. In all previous versions of Diamond Dental, the procedure code descriptions you see pop up when you post procedures or print insurance forms is not the actual CDT procedure code description. Instead it is a 30 character abbreviation of the description that we developed. It is thirty characters because that is about all the space that we were allowed for printing descriptions on dental claim forms throughout the years. Thirty characters for a description is sufficient for many procedures, but it is definitely vague and misleading for many other procedures. You will now automatically see the full code descriptions and explanations directly from the CDT 2015 Code book every time you post a procedure. The new Charge Entry screen has been designed for easier use with keyboard or mouse. As procedures are selected their full CDT description is displayed along with the CDT explanation. Tooth number and surface may be typed in or use the always in view tooth charge and surface chart for quick selection with a mouse.

Windows 8/10 Tablet Ready

Diamond Dental is now fully functional with Windows 10/8 Tablets.

Recently Added to Version 5.1

Several other newly added features are now available in version 5.1. Here is a brief overview.

Digital Xray button Now on Posting, Search, and Appointment Setter Screen
If you use Diamond Dental to bridge to your digital xray program, a button has been added to the Appointment Setter screen to launch your digital xray software. This is in additional to the already existing buttons on the Patient Search Posting screens.

Your Office Name, Address, and Phone Now Prints at the Bottom of Billing Statements
When the patient tears off the top of the Diamond Dental billing statement to mail in their payment, the remaining portion of the statement, the part the patient keeps, had nothing to identify it as a receipt from your office. That oversight has now been corrected.

Customizable Doctor Specialty Code
Some state Medicaids are now requiring doctor specialty codes that do not conform to the ADA standard. Version 5.1 now allows you to enter any specialty code you require up to 15 characters.

Combined Home, Work, Cell Phone Numbers Search
The Patient Search screen has changed. Previously, if you wanted to search by phone number, you were limited to a Home Phone only search. The Cell Phone and Work Phone numbers were not searched. Version 5.1 has a new All Phone Number Search. You enter a phone number and this new search will find the patient or patients who belong to that number. This new search will scan all phone number fields including Home, Work, and Cell phone numbers.

NPI Number and Patient Date of Birth on Drug Prescriptions
A new requirement is appearing throughout the country requiring the prescribing doctor's NPI number to appear on drug prescription forms. This has been added as an option in Version 5.1. We have also been having feedback the pharmacies are requesting that the patient's date of birth display on the prescription form, rather than the patient's age. This change has also been done.

New California State Law Compliant Prescription Form Printing
Diamond Dental now includes a special module for California users to print state approved prescription forms. There are both pre-printed (for Schedule II through V drugs), and plain paper versions. The approved pre-printed prescription forms are available from Medical-Forms.com.

Social Security Numbers Encrypted on Patient Search Screen

The Patient Search screen has been modified to be more user friendly. This includes the new All Phone Number Search discussed above. In addition, to comply with HIPPA standards, the Social Security Number column displays Social Security numbers in an encrypted format such as "`###-##-1234`" where only the last found numbers are readable.