



# Diamond Dental Software

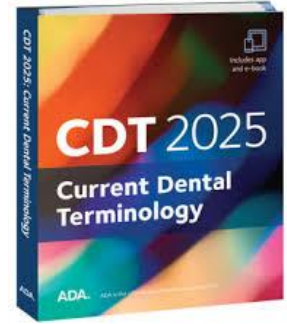
Since 1985



What's New in Version 6.7

## New CDT 2025 Dental Procedure Codes

Did you know there have been **more than 200 changes** to the CDT Code since 2020? It is important to be familiar with CDT Code changes so you and your staff can more accurately document and report the services delivered to a patient. Don't let outdated codes cost you money and time. **CDT 2025: Current Dental Terminology** gives you the latest information for maximizing reimbursement and keeping accurate patient records. CDT 2025 changes include: **10** new codes, **8** revisions, **2** deleted codes, and **4** editorial changes. In addition to providing the most up-to-date codes for posting, Diamond Dental also includes a built-in e-book of the *CDT 2025 Code Book*. The e-Book is discussed below.



**Diamond Dental's New CDT 2025 Update Wizard** has been greatly simplified and now requires only a few button-clicks to bring your procedure file up to date and customized for your particular needs. The wizard will add all the new codes you choose to add to your procedure file and hide (not delete) all the codes that have been decommissioned by the ADA.

**The CDT Update Is Retroactive.** It's no problem if you have missed some code updates in the past. Running the update will bring your procedure file current with the latest Current Dental Terminology.

## There Is a New Dental Claim Form for 2024/2025

The American Dental Association has introduced a new dental claim form for 2024 which has five significant field additions. These are:

- Insurance Payor ID
- Other Insurance Payor ID
- Last Scaling and Root Planing (SRP) Date
- Locum Tenens Dentist
- Patient Gender now M, F, and (U)known

With dedicated fields for identifying *Payer IDs*, the recording of the date of the *Last Scaling and Root Planing (SRP)*, and the reporting of *Locum Tenens Dentists*, the aim is to expedite claim adjudication, minimize errors, and maximize reimbursement for dental practices.

So, if you are not up on your Latin, a *Locum Tenens* dentist is a dentist who works in the place of the regular dentist when that dentist is absent, or when a practice is short staffed. Diamond Dental will automatically fill in all these new fields, you will not have to mark them at the time of claim form printing. The ADA recommends that all paper claims be generated using the 2024 format.

ADA American Dental Association Dental Claim Form										
<b>DEALER INFORMATION</b>										
1. Type of Transaction (Mark all applicable boxes)										
<input type="checkbox"/> Renewal of Active Services <input type="checkbox"/> Request for Financial Review/Reinstatement										
2. The Insurance Identification Number										
<b>INSURANCE COMPANY/IDENTAL BENEFIT PLAN INFORMATION</b>										
3. Company Name, Address, City, State, Zip Code										
DUAL DOBIE										
50905 YUCCA ST										
SANTA CLARITA, CA 91387										
4. Contact Name, Title, Phone Number, Address, City, State, Zip Code										
DUAL DOBIE										
5. Date of Issue (MM/DD/YYYY)										
01/16/1955										
6. Issue Code (M, F, U)										
555444211										
<b>OTHER COVERAGE</b> (Check applicable box and complete field 7, 11 or state "none" each)										
7. Other Insurance (M, F, U) (Check appropriate box for appropriate)										
DUAL, HELEN										
8. Date of Issue (MM/DD/YYYY)										
02/17/1982										
9. Issue Code (M, F, U)										
123454321										
10. Other Insurance Company Name, Address, City, State, Zip Code										
DUAL ROONEY										
50905 YUCCA ST										
SANTA CLARITA CA 91387										
11. Date of Issue (MM/DD/YYYY)										
09/20/1976										
12. Issue Code (M, F, U)										
090001976										
<b>RECORD OF SERVICES PROVIDED</b>										
13. Procedure Code (ICD-9-CM)	14. Date	15. Tooth	16. Surface	17. SRP	18. SRP	19. SRP	20. SRP	21. SRP	22. SRP	23. Fee
1	09/29/2023	10	JP	LUR	D4341	1	PERIO SCALING AND ROOT PLANING	250.00		
1	09/29/2023	43	JP	LUR	D4341	1	PERIO SCALING AND ROOT PLANING	250.00		
1	09/29/2023	20	JP	LUR	D4341	1	PERIO SCALING AND ROOT PLANING	250.00		
1	09/29/2023	30	JP	LUR	D4341	1	PERIO SCALING AND ROOT PLANING	250.00		
1	09/29/2023	19	JP	LUR	D4341	1	ENDODONTIC THERAPY MOLAR	800.00		
1	09/29/2023	20	JP	LUR	D0762	1	CROWN -PORCELAIN VENEER METAL	1200.00		
14. Summary Total (Maximum Payment to be made) (Include all services provided)										
3000.00										
<b>AUTHORIZATIONS</b>										
17. The following information is provided to the payor for its use in processing the claim										
18. Signature of Provider (Date)										
09/29/2023										
<b>ANCLARY CLAIM TREATMENT INFORMATION</b>										
19. The following information is provided to the payor for its use in processing the claim										
20. Signature of Provider (Date)										
09/29/2023										
<b>CLAIM IDENTIFY OR DENY</b>										
21. The following information is provided to the payor for its use in processing the claim										
22. Signature of Provider (Date)										
09/29/2023										
23. The following information is provided to the payor for its use in processing the claim										
24. Signature of Provider (Date)										
09/29/2023										
25. The following information is provided to the payor for its use in processing the claim										
26. Signature of Provider (Date)										
09/29/2023										
27. The following information is provided to the payor for its use in processing the claim										
28. Signature of Provider (Date)										
09/29/2023										
29. The following information is provided to the payor for its use in processing the claim										
30. Signature of Provider (Date)										
09/29/2023										

# Special eClaims Offer for Diamond Customers

Diamond Dental has partnered with *Trojan Professional Services* for electronic claims using their *DrDirect* product (pronounced “Doctor Direct”). Trojan is now our preferred clearing house.

## Sign Up and Get FREE Electronic Claims for 3 Months!

Trojan is offering a special offer for Diamond Dental customers who sign up for DrDirect: Here’s the deal:

- The first 3 months are free for unlimited eClaims processing.
- The next 12 months are half-price at just \$0.24 per claim.
- After the 15 months described above, the price will be just \$0.48 per claim thereafter.

You are under no obligation. You can cancel the service at any time. DrDirect is seamlessly integrated with FastAttach from Vyne Dental for electronic attachments. When you sign up for DrDirect you will also receive a coupon for a special deal for FastAttach. DrDirect is simple to use, and Trojan will install it for you and explain any question you may have. Trojan also has excellent technical support, and they are very accessible. To sign up for your free trial call Trojan’s sales department at:

**800-451-9723, ext 3**

**(let them know your using Diamond Dental)**

# Diamond Dental Now Compatible with Windows Server 2019 and Server 2022

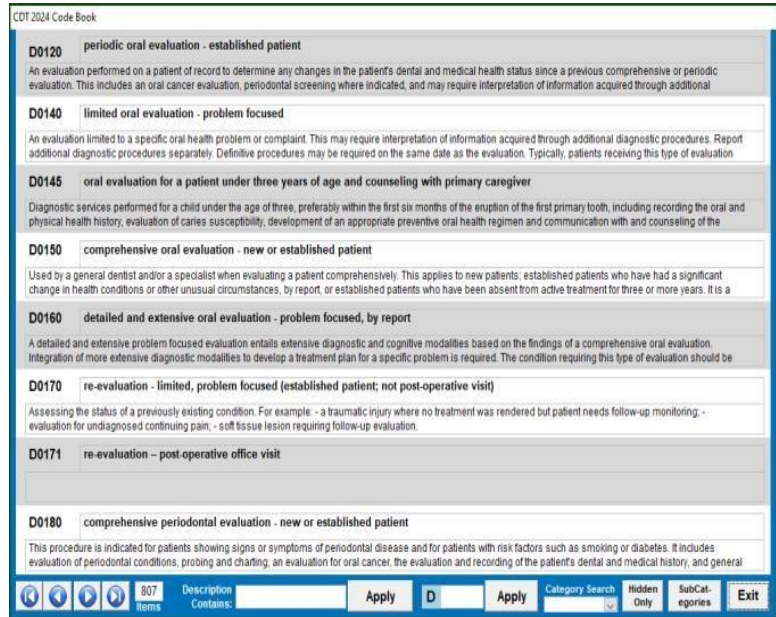
If you are working with a computer tech, they may have suggested that Windows Server would be the best choice for the Windows version on your Main or “Server” computer. It does have many advantages over the standard Windows 10 or 11, however, none of those advantages affect the performance of Diamond Dental. Therefore, we have never suggested it to our customers. It’s expensive, complicated and you really do need a tech to help you with it. It is also true that the customer may have other programs that do run better using Windows Server, and techs seem to love it for networking. So, we have always told techs when they call that if they wanted to implement Windows Server it was OK with us. Windows Server was introduced with Windows Server 2000 and Microsoft came out with an upgrade every few years. There has been Windows Server 2003, 2008, 2012, etc. Windows Server has always worked with Diamond Dental until Windows Server 2019. Something changed in 2019 and Diamond Dental no longer opened with either Windows Server 2019 or the latest version Windows Server 2022.

Diamond Dental now has a version known as Diamond Dental 365. It works with Windows Server 2019 and 2022, and it is available to any customer who has Diamond Dental 6.7 or later. Diamond Dental 6.7 is totally compatible with Diamond 365 and can be used for the Workstation computers that access Diamond 365 running under Windows Server 2022. Diamond 6.7 and 365 are essentially identical programs except that Diamond 365 uses a different database engine that allows it to run under the Windows Server operating system. Diamond 365 will work on both Server and Workstation computers, however at this time, we are suggesting limiting Diamond 365 to computers running Windows Server 2019 and 2022 where Diamond 365 would be a requirement.



# On-Screen Searchable CDT 2025 Code Book

The complete 2025 CDT Code Book is now included in Diamond Dental. Our On-Screen Code Book includes all the procedures found in the ADA 2025 CDT Dental Procedure Code Book with the full "Procedure Descriptions" along with the written "Descriptor" narratives that further define the nature and intended use of the procedure codes. The most significant advantage of the On-Screen Code Book over the spiral bound hard copy is its ability to search its contents. Another advantage is that the OnScreen Code Book is included with Diamond Dental, but you would have to purchase the spiral bound version from the ADA.



There are now five searches available:

**Text Search:** Enter any word or phrase and the screen will display all procedures which contain that text.

**Specific Code Search:** Enter a particular code and you will be taken to that part of the book that contains that Procedure.

**Hidden Procedure Search:** Each year the ADA demotes some procedure codes and replaces them with other codes. However, these "non-compliant" codes still exist in the history of your patients' ledgers. Clicking the *Hidden Only* button will display these older codes that are no longer in the latest CDT Code Book.

**Category Search:** Open the drop-down list of Categories and click the category you want and jump directly to that category in the book.

**Subcategory Search:** You may limit the displayed procedures to certain Subcategories of your choosing.

## Single Patient Ledger Printout

The Account Ledger printout for family accounts has always included all the activity for all the patients in an account. You can now generate an account ledger for a single member of an account. The ledger will display the patient's name and address. The line items will be limited to only those charges, payments, and adjustments that were assigned to that patient. However, the Balance will be the Balance for the entire family account and that is explained on the ledger. The ledger can be adjusted to display any date range desired, and the ledger will use as many pages as needed to display the activity within that date range. It can be printed to paper or generated as a PDF document.

Northrup Family Dentistry 8797 Pico Blvd Los Angeles, CA 90035		Patient Ledger					
Telephone: (213) 555-1991		Date:	15-Jan-24				
Molly Malone 1525 S. La Cienega Blvd Los Angeles, CA 90035		Account Number:	1068				
		Total Balance:	\$139.00				
		Amount Due Now:	\$119.00				
The line items on this ledger display the activity for this patient only. However the Balance shown applies to the entire family account.							
PATIENT NAME	Tooth No	SURF	DESCRIPTION OF SERVICE	CODE	DATE	CHARGE	PAYMENT
Molly		Prophylaxis - Adult		D1110	1/21/2023	90.00	
Molly		Insurance Bill (\$135.00)			1/21/2023		
Molly		Periodic Oral Evaluation		D0120	1/21/2023	44.00	
Molly		Insurance Pymt for 1/21/2023			2/5/2023		115.00
Molly		Senior Discount			2/7/2023	-18.00	
Molly		Prophylaxis - Adult		D1110	2/28/2023	90.00	
Molly		Periodic Oral Evaluation		D0120	2/28/2023	44.00	
Molly		Sta - Bitings - Four Films		D0274	2/28/2023	54.00	
Molly		Insurance Bill (\$138.00)			2/28/2023		
Molly		Senior Discount			2/28/2023	-33.00	
Molly		Insurance Pymt for 2/28/2023			3/1/2023		168.00
Molly		Periodic Oral Evaluation		D0120	3/29/2021	44.00	
Molly		Insurance Bill (\$145.00)			3/29/2021	96.00	
Molly		Insurance Pymt for 3/29/2021			3/29/2021		117.00
Molly		Sta - Radiograph Film		D0326	8/25/2021	118.00	
Molly		Insurance Bill (\$256.00)			8/25/2021		
Molly		Prophylaxis - Adult		D1110	8/25/2021	90.00	
Molly		Periodic Oral Evaluation		D0120	8/25/2021	44.00	
Molly		Insurance Pymt for 8/25/2021			8/18/2021		200.00
Molly		Periodic Oral Evaluation		D0120	2/7/2022	44.00	
Molly		Prophylaxis - Adult		D1110	2/7/2022	90.00	
Molly		Insurance Pymt for 2/7/2022			2/19/2022		122.00
Molly		Periodic Oral Evaluation		D0120	3/29/2021	44.00	
Molly		Prophylaxis - Adult		D1110	3/19/2022	90.00	
Molly		Periodic Oral Evaluation		D0120	3/19/2022	44.00	
Molly		Sta - Bitings - Four Films		D0274	3/19/2022	57.00	
Molly		Insurance Bill (\$256.00)			3/25/2022		
Molly		Insurance Pymt for 3/19/2022			3/25/2022		177.00
Molly		Periodic Oral Evaluation		D0120	3/21/2023	44.00	
Molly		Prophylaxis - Adult		D1110	3/21/2023	90.00	
Molly		Insurance Bill (\$146.00)			3/24/2023		
Molly		Insurance Pymt for 3/21/2023			4/20/2023		125.00
830 Days	Over 30 Days	Over 60 Days	Over 90 Days	Total Balance	Amount Due Now		
119.00	0.00	0.00	0.00	\$139.00	\$119.00		

# Make Payments Easier for Patients with QR Scan Codes

You can now insert a QR scan code into your paper billing statements to allow your patients to pay using their phones. Most credit card companies are very happy to build an online payment portal for you and supply you with a QR scan code image file that will take the patient directly to your payment portal where they can make their payment using their phone.

## Try the Sample

A sample billing statement is seen here with a close-up of what a QR code looks like. With the phone camera in Photo mode, focus on the QR code surrounded in red. A notification will appear on your screen. Tap on the notification and you will be taken to wherever the QR code was programmed to take you. In this case it is just a sample screen informing you your scan was successful. *The blow-up in red does not appear on the actual statement.*

Walter Stevens DDS  
Green Valley Dental Center  
1234 Nameless Ln #435  
Green Valley, OR 97234

Telephone: (503) 555-1259

Victor Frankenstein  
10235 Cedar Ave  
Portland OR 97219

**STATEMENT**

Date	10-Apr-23
Account Number	13252
Total Balance	\$1,600.00
Amount Due Now	\$752.00

Amount Enclosed \$

**If Paying By Credit Card, Fill Out Below**

Visa  MasterCard  Discover

Card#

3 Digit Verification Number (on back of card)

Expires \_\_\_\_\_ Signature \_\_\_\_\_

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RETURN THIS PORTION WITH PAYMENT

PATIENT NAME	Thrs	SURF	DESCRIPTION OF SERVICE	CODE	DATE	CHARGE	PAYMENT
Balance Forward							
0.00							
Charles S			Limited Oral Evaluation	D0140	4/10/2023	56.00	
Charles S			Xray - Complete Series	D0210	4/10/2023	169.00	
Charles S			Prophylaxis - Adult	D1110	4/10/2023	64.00	
Charles S	19	M00	Resin - 3 Surface, Posterior	D2392	4/10/2023	218.00	
Charles S	9	M	Resin - One Surface, Anterior	D2330	4/10/2023	129.00	
Charles S	15		Crown - Full High Noble Metal	D2790	4/10/2023	1024.00	

This description area is used to inform the patient that they can scan the QR Code and pay online. You can also mention what credit cards you accept.

THANK YOU FOR YOUR PAYMENT!

Scan QR code to pay with credit card by phone. We accept Visa, MC, AMEX, Discover

Go to our website: [www.dds-diamond.com](http://www.dds-diamond.com)

0 to 30 Days	Over 30 Days	Over 60 Days	Over 90 Days	Total Balance	Amount Due Now
752.00	0.00	0.00	0.00	\$1,600.00	\$752.00

Walter Stevens DDS Green Valley Dental Center  
1234 Nameless Ln #435 Green Valley OR 97234 Tel:(503) 555-1259

# Expanded Insurance Tracking Module

Tracking insurance claims is an important part of the business side of a dental office. In version 6.7 our *Insurance Tracking* report has been greatly improved and expanded. The red arrow is pointing to the new *Carrier Contact Screen* button, and this will be discussed in the next section, but we have added a few useful filters and modified the paper report as well.

## Patient DOB, Insurance ID, and Subscriber Name

We understand that this report is often used as a call sheet for claims inquiry to insurance carriers. The first thing they ask is for the patient's date of birth and insurance ID. This is now provided on the report, so you don't have to hunt it down inside the program. We also provide the subscriber's name which is also useful. There is a new filter to *Limit How Far Back* to consider by number of months or a specific date and a *Single Patient* filter as well.

Insurance Tracking Report

Modify Sorting

Alphabetic Range

Selected Doctors

Specific Patient Type

Single Patient

Claims Not Received (X) Days

Limit How Far Back to Consider # of months back:  OR per:  OR per:

Send For Payment Only

Send For Authorization Only

Employer

Limit by Employer Name Keyword

Benefit Plan

Insurance Carrier

Limit by Carrier Name Keyword

Date Sent Date Range

Date Received Date Range

Extra Detail

Carrier Contact Screen PDF Print

# Paperless Billing and Collections with New Email Billing Statements

It's hard to beat the ease and convenience of sending your patient billing statements out electronically using Email Billing Statements. However, previously it was up to the patient to print the email and mail it to your office with their payment. People just do not want to do that anymore. That is why Email Billing Statements can now have a button link inserted right into the email. A sample is seen here.

**You customize the top message and button link to suit your needs.**

The paragraph of text seen above the statement in the email will be customized by you. The text of the button link and where the link takes the patient will also be customized by you. So now, whether you print statements to paper or use our new Email Billing Statements, your patients can easily and conveniently pay using their phone, and they will appreciate these new options.

**Your dental billing statement**

Thank you for choosing Green Valley Dental for your dental health needs. This email contains your Statement of Services. You can pay online by tapping the link below. You will then be taken to our secure Payment Portal. Or you can call us and we can take your payment over the phone. Or if you prefer you can print this email and mail it to us with your check or credit card information. Thank you once again.

**Tap to Pay Online**

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**Statement**

Walker Stevens DDS Green Valley Dental Center 1234 Nameless Ln #435 Green Valley, OR 97234 Telephone: (503) 555-1239 Fax: (503) 555-4320	<table border="1"> <tr><td>Date</td><td>Apr-10-23</td></tr> <tr><td>Account #</td><td>11535</td></tr> <tr><td>Total Balance</td><td>\$123.00</td></tr> <tr><td><b>AMOUNT DUE NOW</b></td><td><b>\$350.00</b></td></tr> </table>	Date	Apr-10-23	Account #	11535	Total Balance	\$123.00	<b>AMOUNT DUE NOW</b>	<b>\$350.00</b>
Date	Apr-10-23								
Account #	11535								
Total Balance	\$123.00								
<b>AMOUNT DUE NOW</b>	<b>\$350.00</b>								

Amount Enclosed \$ \_\_\_\_\_

**If Paying by Credit Card, Fill Out Below**

Card	MasterCard	Discover
Card Security Code		
Expires	Name on Card	

(Please print this statement and return a copy with your payment...Thank You)

PATIENT NAME	TOOTH	SURF	DESCRIPTION OF SERVICE	DATE	CHARGE	PAYMENT
Hilary R	-	-	Periodic Oral Evaluation	04/10/2023	39.00	-
Hilary R	-	-	Xray - Complete Series	04/10/2023	108.00	-
Hilary R	B	-	Crown - Porcelain w/High Metal	04/10/2023	978.00	-

THANK YOU FOR YOUR PAYMENT!

Have a Happy Thanksgiving

0 to 30 Days	Over 30 Days	Over 60 Days	Over 90 Days	Total Balance	AMOUNT DUE NOW
\$350.00	\$0.00	\$0.00	\$0.00	\$1126.00	<b>\$350.00</b>

Walker Stevens DDS, Green Valley Dental Center  
1234 Nameless Ln #435, Green Valley, OR 97234, Tel: (503) 555-1239

## Interactive Carrier Contact Screen

As referred to above, the Tracking Report screen has a new output button (red arrow), the *Carrier Contact Screen* (see sample on right). The output on this screen has exactly the same information that appears on the paper report and is subject to the same filter selections. However, this screen is interactive and has several advantages over the paper report. Each claim has a *Notes* button on the far right. Click it and a pop-up window will appear allowing you to write unlimited notes about your encounter with the carrier. Each claim also has a button on the far left. Click it to open the Interactive Carrier Contact screen (see lower right).

Interactive Carrier Contact Screen

**Interactive Carrier Contact for Insurance Tracking**

Patient Name	Acc#	Ins Type	Pymt/Auth	Amount	Date Sent	Date Rec	DDS	Claim#
Acton, Drew Employer: Teamsters Western Reg & IU Hea - Phone Not Entered Patient DOB: 10/18/1991 Insurance ID#: 9845672	1244	Single	Payment	120.00	6/25/2018	6/25/2018	KC	2406
Agora, Milo Employer: Pacific Enterprises - Phone Not Entered Patient DOB: 11/26/1974 Insurance ID#: 99800023	1020	Single	Payment	73.00	6/7/2018	Not Rec'd	KC	2262
Ashcraft, Reymundo Employer: NCR Corporation - Phone Not Entered Patient DOB: 10/28/1968 Insurance ID#: 587314923	1428	Single	Payment	75.00	6/22/2018	Not Rec'd	KC	2387
Avatar, Clifford Employer: City Of Hope - Phone Not Entered Patient DOB: 1/31/1972 Insurance ID#: 22334455	1146	Single	Authorize	1230.00	6/6/2018	Not Rec'd	KC	2258
Barber, Donald Employer: Small Business Program - Phone Not Entered Patient DOB: 8/6/1992 Insurance ID#: 0987623	1266	Single	Payment	535.00	6/6/2018	Not Rec'd	KC	2256
Bishop, Pablo Employer: Los Angeles Dept Of WTR & POW - Phone Not Entered Patient DOB: 3/3/1970 Insurance ID#: 123654	1328	Single	Payment	73.00	6/7/2018	Not Rec'd	KC	2261
Bono, Icabod Employer: Los Angeles Dept Of WTR & POW - Phone Not Entered Patient DOB: 3/2/1996 Insurance ID#: 787878	1214	Primary	Payment	170.00	6/23/2018	Not Rec'd	KC	2359

FIRST PREV 1 of 174 NEXT LAST Cancel Modifications EXIT

## Interactive Carrier Contact Screen for Particular Patient

This screen gives you all the information you will need when making a claim inquiry. This includes details for the patient, primary and secondary subscribers, insurance carriers (with AutoDialer), billing dentist, payments received from carrier, and details about the claim itself which include all the line items that appeared on the claim. You can also delete the claim from tracking or mark it as Received.

Insurance Carrier Contact for Donald Barber Ac# 1266

<b>Patient Information</b> Donald Barber 1200 Petrov Rd. Santa Clarita, CA 91387 Date of Birth: 8/6/1992 Gender: Male Patient ID# (optional): Not a Student Relation to Primary: Self Patient Comment:	<b>Primary Subscriber Information</b> Donald Barber 1200 Petrov Rd. Santa Clarita, CA 91387 Date of Birth: 8/6/1992 Gender: Male SSN or ID#: 0987623 Employee Status: Employed Employer Name: City Of Hope Nat'l Med Plan/Group Number: 292334 <b>Primary Insurance Carrier Information</b> Cigna Dental PPO P.O. Box 188037 Chattanooga, TN 37422 Telephone: (800) 244-6224 Prefix: <input type="text"/>	<b>Secondary Subscriber Information</b>  Date of Birth: Gender: SSN or ID#: Employee Status: Employer Name: Plan/Group Number: <b>Secondary Insurance Carrier Information</b>  Telephone: Prefix: <input type="text"/>
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Sent To: Single Sent For: Payment  
Claim Amt: \$535.00 Claim#: 2256  
Date Sent: 06/06/2018 Date Rec: -  
**View Insurance Payments**

Billing Dentist or Entity	License Number	SSN or TIN	NPI	Provider ID
Kathlyn Chambers DDS	27846	55-1234567	12343-56789	ProvID234

Ln	Surt	Date	Description	Code	\$ Submitted
		6/6/2018	Periodic Oral Evaluation	D0120	\$120.00
		6/6/2018	Xray - Bitewings - Four Films	D0274	\$50.00
		6/6/2018	Xray - Periapical - First Film	D0220	\$45.00
		6/6/2018	Xray - Periapical - Each Added	D0230	\$20.00
		6/6/2018	Xray - Periapical - Each Added	D0230	\$20.00
		6/6/2018	Xray - Periapical - Each Added	D0230	\$20.00

Mark as Deleted Mark as Received EXIT

# Better Linkage Between Procedures and CDT

The procedures in your Procedure file will now be linked to the 12 distinct CDT Categories such as *Diagnostic*, *Preventive*, *Restorative*, *Endodontics*, etc. You can also create your own custom categories if desired. Each CDT Category is further classified by several Subcategories. For example, the Restorative category includes 85 procedure codes from D2140 to D2999. These 85 procedures are further classified into 6 Subcategories which are *Amalgam Restorations*, *Resin Restorations*, *Gold Foil*, *Inlays/Onlays*, *Single Crowns*, and *Other Restorative Services*. With each procedure code linked to these Categories and Subcategories, Diamond Dental can generate reports and screens that give you a better picture of how your practice is doing. It can also show you where your strengths are and where your weaknesses are. See the next section which describes how the new Transaction / Frequency Report takes advantage of these classifications.

Procedure	Code	Frequency	Amount	\$Profit per hr
Periodic Oral Evaluation	D0120	1571	45,120.52	\$1.90
Limited Oral Evaluation	D0140	538	22,962.84	128.04
Comprehensive Oral Examination	D0160	589	20,448.28	101.89
Diabetic Oral Evaluation	D0165	2	41.95	27.95
Per-Evaluation-Limited Problem	D0170	3	24.18	10.11
Comprehensive Periodic Evaluation	D0180	1	78.00	112.50
X-ray-Complete Series	D0210	5	650.00	300.00
X-ray-Periapical-Film Film	D0220	723	13,789.87	222.74
X-ray-Crossal Film	D0240	1	20.00	145.71
X-ray-Bite-Wing-Single Film	D0270	5	121.20	155.71
X-ray-Bite-Wing-Four Films	D0274	2	100.00	300.00
X-ray-Paranasal Film	D0300	562	35,902.38	410.89
Oral/Facial Images	D0305	3	180.00	600.00
Diagnostic Casts	D0470	4	452.00	451.00
Prophylaxis-Adult	D1110	1,236	89,172.20	100.12
Prophylaxis-Child	D1120	744	28,218.78	113.78
Topical Fluoride-Varnish	D1208	5	80.50	55.12
Topical Fluoride-Child	D1208	723	10,207.00	78.11
Topical Fluoride-Adult	D1208	869	14,943.50	78.18

Procedure	Code	Frequency	Amount	\$Profit per hr
<b>Diagnostic</b>				
Periodic Oral Evaluation	D0120	1571	45,120.52	\$1.90
Limited Oral Evaluation	D0140	538	22,962.84	128.04
Comprehensive Oral Examination	D0160	589	20,448.28	101.89
Diabetic Oral Evaluation	D0165	2	41.95	27.95
Per-Evaluation-Limited Problem	D0170	3	24.18	10.11
Comprehensive Periodic Evaluation	D0180	1	78.00	112.50
Oral/Facial Images	D0305	3	180.00	600.00
<b>Total Per Group</b>	<b>6657</b>	<b>\$108,052.87</b>	<b>\$237.24</b>	
<b>Preventive</b>				
Prophylaxis-Adult	D1110	1,236	89,172.20	100.12
Prophylaxis-Child	D1120	744	28,218.78	113.78
Topical Fluoride-Child	D1208	5	80.50	55.12
Topical Fluoride-Adult	D1208	869	14,943.50	78.18
Oral Hygiene Instruction	D1300	201	3,618.00	147.48
Sealant-Phyto	D1351	282	3,948.18	380.13
Space Maintenance-Resin-Liner	D2100	24	408.00	426.73
Space Maintenance-Retention/Utility	D2105	2	318.04	288.84
Resumen-Space-Maintenance	D2160	1	153.86	182.24
Topical Fluoride-Varnish	D1208	5	80.50	55.12
Remove Fixed Space-Maintenance	D1305	3	122.33	244.80
<b>Total Per Group</b>	<b>3879</b>	<b>\$147,832.27</b>	<b>\$193.13</b>	
<b>Restorative</b>				
Amalgam-One Surface-Perm	D2140	126	5,081.16	278.77

# The New Transaction / Frequency Reports

The Transaction / Frequency report now has three useful formats, these are:

## Transaction / Frequency Standard Report

A partial page of the Standard report is seen here on the right. The report, as always, displays the number of times each procedure code was performed, and the amount of income produced from those procedures.

Procedure	Code	Frequency	Amount	\$Profit per hr	Diagnosis
<b>CLINICAL ORAL EVALUATIONS</b>					
Periodic Oral Evaluation	D0120	1571	45,120.52	\$1.90	
Limited Oral Evaluation	D0140	538	22,962.84	128.04	
Comprehensive Oral Examination	D0160	589	20,448.28	101.89	
Diabetic Oral Evaluation	D0165	2	41.95	27.95	
Per-Evaluation-Limited Problem	D0170	3	24.18	10.11	
Comprehensive Periodic Evaluation	D0180	1	78.00	112.50	
<b>Total Per Group</b>	<b>2714</b>	<b>\$101,678.30</b>	<b>\$79.89</b>		
<b>DIAGNOSTIC IMAGING</b>					
X-ray-Complete Series	D0210	5	650.00	300.00	
X-ray-Periapical-Film Film	D0220	723	13,789.87	222.74	
X-ray-Crossal Film	D0240	1	20.00	145.71	
X-ray-Bite-Wing-Single Film	D0270	5	121.20	155.71	
X-ray-Bite-Wing-Four Films	D0274	2	100.00	300.00	
X-ray-Paranasal Film	D0300	562	35,902.38	410.89	
Oral/Facial Images	D0305	3	180.00	600.00	
<b>Total Per Group</b>	<b>2269</b>	<b>\$64,633.07</b>	<b>\$147.08</b>		
<b>TESTS AND EXAMINATIONS</b>					
Diagnost Casts	D0470	4	452.00	451.00	
<b>Total Per Group</b>	<b>4</b>	<b>\$452.00</b>	<b>\$441.00</b>		
<b>DENTAL PROPHYLAXIS</b>					
Prophylaxis-Adult	D1110	1,236	89,172.20	100.12	
Prophylaxis-Child	D1120	744	28,218.78	113.78	
<b>Total Per Group</b>	<b>2040</b>	<b>\$117,390.98</b>	<b>\$138.95</b>		
<b>TOPICAL FLUORIDE TREATMENT OF DENTURE PROCEDURE</b>					
Topical Fluoride-Varnish	D1208	5	80.50	55.12	
Topical Fluoride-Adult	D1208	869	14,943.50	78.18	
<b>Total Per Group</b>	<b>102</b>	<b>\$15,022.00</b>	<b>\$66.61</b>		
<b>OTHER PREVENTIVE SERVICES</b>					
Oral Hygiene Instruction	D1300	201	3,618.00	147.48	
Sealant-Phyto	D1351	282	3,948.18	380.13	
<b>Total Per Group</b>	<b>512</b>	<b>\$14,022.00</b>	<b>\$284.61</b>		

## Transaction / Frequency Category Report

One of the new reports is the *Transaction / Frequency Category* report. The *Standard* report is one long stream of procedure codes with the values based upon the individual code itself. The *Category* report also includes these same individual totals but groups the procedures based upon the Procedure Code Category to which they belong. In the *Standard* report it is easy to get lost in the details because there are so many procedures. You can see an Amalgam 1 surface, Amalgam 2 surface, etc. That is useful, but you might want to see a total for the Restorative category group as a whole, and that is what you can see in the *Category* report.

## Transaction / Frequency Subcategory Report

While the *Category* report groups procedures into one of the 12 CDT Categories (plus any custom categories you may have created), the *Subcategory* report is more specific because it groups procedures into one of the 73 CDT Subcategories. Comparing the *Category* and *Subcategory* reports, the *Category* report groups 15 procedures into the Diagnostic category and gives a total for the Diagnostic group as a whole. The *Subcategory* report groups these same 15 procedures into 3 Subcategories, which are Clinical Oral Evaluations, Diagnostic Imaging, and Tests and Examinations. These are all Subcategories of the parent Category of Diagnostic, and the parent Category is seen on the far right. Each Subcategory has its own group totals giving you much more detail than is seen in either the *Standard* report or the *Category* report.

# Diamond Dental Fully Integrates with Patient Communicator



*Patient Communicator* is a feature rich patient communication platform that enables your office to have easy, efficient, and effective communication between your practice and your patients. There are many such online patient communication companies around, but only *Patient Communicator* seamlessly integrates with Diamond Dental to make it a very useful tool for your practice. When you contact them let them know you are using Diamond Dental. Here is their contact information and a summary of their features: Patient Communicator

17660 Union Turnpike, Fresh Meadows, NY 11366

Phone: (888) 512-3452

Email: sales@patientcommunicator.com

## ***Special Integration Button on Patient Entry and Appointment Setter Screens***

- Click the *Patient Communicator* button to access all the Patient Communicator information for the selected patient.
- This includes all the forms and information that is discussed below that relates to the patient.

## ***Automated Appointment Reminders and Confirmations***

- You set the parameters for all your outgoing messages, the number of attempts and how many days before the appointment date, including the day of the appointment.
- Appointment Reminders are automatic. Once it is set up, it does all the work.
- Confirmations are updated directly into your scheduler.
- Connect with patients the way they want: text, email, or voice.
- Patients can confirm appointments with one click.
- Day-of reminders decrease no-shows up to 70%.

## ***Online Scheduler***

- Patients can schedule real appointments 24/7.
- New and existing patients can easily schedule appointments online 24/7.
- Define the exact parameters of the appointment slots that are offered for online scheduling.
- Online bookings are updated directly into your scheduler!
- Patients can "Wait List" themselves for preferred appointments.
- The "Blacklist" blocks chronic cancellers from scheduling online. ***Recall Wizard***
- Set your practice's recall preferences once and then let it go!
- Recall messages are sent out automatically, every day.
- Patients can schedule online with a link from their recall message.
- Recall messages are sent based on the last recall appointment date.

## ***Patient Forms***

- Access your patients' forms directly from Diamond Dental!
- Customized forms for your practice are available.
- Make patient check-in efficient for your staff and convenient for your patients.
- Patients can complete and digitally sign their registration, medical history, and insurance forms.
- Create customized consent forms that patients can sign anywhere in the office.
- New patients can complete their forms securely from the comfort of their own home.
- Reduce data entry time with forms that are saved directly into Diamond Dental.

## ***TrueText***

- Patients can finally communicate with your practice like they do with their friends and family.
- Unlimited texting with your patients.
- Desktop notifications for incoming texts.
- Text in multiple languages.
- Text messages are saved and archived.

## ***Curbside Check-In***

- Make checking in easy and convenient even during these difficult times.
- Patients can text the front desk to inform them of their arrival.
- Registration forms can be filled out and submitted while waiting in the car.
- Patients can enter the practice precisely when their appointment is to begin.

## ***Treatment Plans***

- Present your patients with treatment plans and obtain their consent in a simple and convenient way.
- Forms are clear and easy for patients to understand.
- Treatment plans are pulled directly from your Diamond Dental program.
- Patients can digitally sign on the spot.

## ***ClearCall***

- Make incoming calls more productive and deliver a truly personalized experience with a smart caller ID.
- Identify unscheduled treatments and recommend them on the call.
- Remind patients of their unpaid balances and collect.
- Schedule patients or their family members for their recall appointments.
- All the patient's information is displayed on one screen at just the right time. ***iPhone and***

## ***Android App***

- Access your Patient Communicator from anywhere with the smartphone app.
- See your upcoming schedule for the day and reach out to anyone who has not confirmed.
- Communicate with your patients with your mobile phone using your practice's phone number.
- Send last-minute emergency notifications to patients without missing a beat. ***Marketing***
- You will have access to Email Templates.
- Create custom marketing templates for new campaigns.
- A full template library is uploaded to your account for use with any new campaign.
- Patient Communicator's design team is available to help with special template requests.
- You can have customized headers on every message with your practice logo and contact details.
- Social Media and Reputation Management.

## ***Automate Just About Everything***

- Connect to patients effectively without tying up your staff.
- Send emergency closure messages from the comfort of home.
- Communicate essential pre-op and post op instructions.
- Welcome new patients to your practice.
- Tell your patients about promotions or ask them to refer a friend.